

CONSULATE GENERAL OF INDIA, JEDDAH

TENDER NOTICE

NOTICE INVITING TENDER FOR TRANSPORTING PILGRIMS BAGGAGE FROM MAKKAH TO MADINAH DURING HAJ 1446 H – 2025 G

No. Jed/Haj/118/06/2025

Dated: 19.05.2025

On behalf of Haj Committee of India (HCOI), Indian Haj Pilgrims' Office invites sealed Tender/quotations from surface transport companies that possess requisite license/registration/permissions etc., from concerned local authorities and which possess fleet of trucks/dynas based in Makkah or Madinah for transporting the baggage **(2 baggage per pilgrims of 20kg each)** of about **74,500** pilgrims of Haj Committee of India (actual number of pilgrims may vary depending upon the actual number of pilgrims arrival) during Haj 1446 H – 2025 G from Makkah to Madinah.

2. Interested companies may submit their proposal as per the procedure detailed in the Tender Document, uploaded on the Consulate Website and CPP Portal to Vice Consul (Haj), Consulate General of India, Villa No. 34, Behind Saudi National Bank, Tahaliya Street, P.O.Box No. 952, Jeddah-21421 (Telephone No. 6639351) by **25th May, 2025 (till 16:00 hrs)**

3. Further details in respect of the Tender are available at www.cgijeddah.gov.in & on <https://eprocure.gov.in/eprocure/app>.

For any clarification, please contact 012-6639351.

**CONSULATE GENERAL OF INDIA
JEDDAH**

**TRANSPORTING PILGRIMS' BAGGAGE FROM MAKKAH TO MADINAH
DURING HAJ 1446 H – 2025 G**

1 Brief of the work: On behalf of Haj Committee of India (HCOI), Indian Haj Pilgrims' Office invites sealed Tender/quotations from surface transport companies that possess requisite license/registration/permissions etc., from concerned local authorities and which possess fleet of at least **125 trucks/dynas** based in Makkah or Madinah for transporting the baggage (**2 baggage per pilgrims of 20kg each**) of about **74,500** pilgrims (actual number of pilgrims may vary depending upon the actual number of pilgrims arrival) of Haj Committee of India during Haj 1446 H – 2025 G from **Makkah to Madinah.**

1.1. Operational Requirements:

- To efficiently manage operations during the peak post-Haj season, the deployment of approximately **100-110 trucks/dynas per day** will be required to complete the transportation of pilgrims' baggage within the stipulated timeframe.

1.2. Payment Terms:

- **No advance payment** will be made under any circumstances.
- **Full payment** will be released **only upon successful completion** of the entire assigned work. Payments will be made via **Bank Transfer** or **Account Payee Cheque** only.

2. Critical dates:

Sl.No.	Particulars	Date	Time
a	Tender publishing date	19.05.2025	--
b	Bid submission start date	19.05.2025	0900 hrs
c	Start date for seeking clarification	Immediate after publishing	0900 hrs
d	Pre-Bid meeting date	22.05.2025 (If only required)	1400 hrs
e	Last date for seeking clarification	24.05.2025	1700 hrs
f	Bid submission end date	25.05.2025	1600 hrs
g	Bid opening date	25.05.2025	1700 hrs

2.1 If any of the above dates falls on a Holiday i.e. a non-working day, then the same is to be rescheduled to the next working day.

2.2 The extension of three working days will be applicable in case of receipt of zero bid.

2.3 After extension, the tender shall be opened irrespective of the available number of bids on the extended date of opening of the tender.

3. Earnest Money Deposit (EMD): The bidder shall furnish, as part of his / her bid, a Bid Security/EMD of **SR. 60,000/-** by means of **Bank Guarantee or Demand Drafts** issued by the local Saudi Bank in favour of “**Consulate General of India, Jeddah**”. Any Bid not accompanied by an acceptable Bid Security/EMD shall be summarily rejected by the Consulate as non-responsive. The bid security/EMD, of the successful bidder may be retained and adjusted with performance security/security deposit, if adjustable.

3.1 The Bid Security/EMD may be forfeited:

(a) if the Bidder withdraws the Bid after Bid opening during the period of Bid validity.

OR

(b) in the case of a successful Bidder, if the Bidder fails within the specified time limit to:

- (i) sign the Agreement, OR
- (ii) Furnish the required Performance Security/ Security Deposit.

3.2 Additionally, the Consulate shall ban such defaulting contractors from participating in future tenders of the Consulate for a period of a minimum of one year.

3.3 The Bid Security/EMD deposited with the Consulate will not carry any interest.

3.4 The Bid Security/EMD deposited shall be discharged when the successful Bidder has signed the Agreement and furnished the required Performance Security. The bid security deposited may be adjusted against the Performance security at bidder's choice.

4. Refund of EMD: If EMD is paid by the bidder then the EMD of rejected bidders will be refunded (except the cases where EMD is to be forfeited).

4.1 In case the tender is cancelled, the EMD of all the participating bidders will be refunded unless it is forfeited by the Consulate.

4.2 If the bidder withdraws his/her bid (i.e. before the end date of submission of the tender) then his/her EMD will be refunded automatically after the opening of the tender.

4.3 At the option of the Bidder, the EMD of successful Bidder (on the Award of Contract) will be retained by the Consulate and will be adjusted to Performance Security/Security Deposit.

5. Performance Security/Security Deposit: Performance Security to be submitted at the award of work should be **5%** of the contract amount and should be submitted by the successful bidder within 15 days of issuance of work order by the Consulate in the form of Demand Draft or Bank Guarantee issued by the local Saudi banks in favour of “**Consulate General of India, Jeddah**”. **It should remain valid for a period of sixty days beyond the date of completion of the work.**

5.1 Refund of Performance Security: The refund of security deposit shall be subject to Consulate's right to deduct/penalties as determined on account of deficiency in services and non-compliance of terms and conditions of the agreement with the successful bidder.

6. Pre-Bid Meeting: The purpose of the pre-Bid Meeting is to clarify the issues and to answer questions on any matter that may be raised at that stage regarding Tender. Non-attendance at the pre-bid meeting will not be a cause for the disqualification of a bidder and it shall be presumed that the bidder does not require any clarification. The pre-bid meeting shall be held in Consulate General of India, Jeddah, on the scheduled date & time. The bidder may also seek clarification over the phone within the specified period.

7. Eligibility of the bidder: The invitation for bid is open to proprietorship firm, partnership firm, company, registered with the Chamber of Commerce/Zakat, Tax and Customs Authority (ZATCA) /appropriate licensing authority of the Kingdom of Saudi Arabia.

8. General Essential Requirements: In order to qualify in the tender, the Bidders must accept all the Terms and Conditions of the Tender Document unconditionally. The tenderer shall closely study the Tender Document.

8.1 Each Bidder shall submit only one Bid, either individually, or as a proprietor, or as a partner in a partnership firm. A Bidder who submits or participates in more than one Bid will cause all the proposals with the Bidder's participation to be disqualified.

8.2 The successful Bidder will be expected to complete the Work(s) by the Intended Completion period specified in the Tender document.

9. Submission of bid: Technical and Financial bids must be submitted in two separate sealed envelopes with "Technical Bid" & "Financial Bid" clearly mentioned on the envelopes. Both envelopes should be placed in one large envelope. The e-mail & mobile numbers of bidder should be written on the larger envelope containing the sealed envelopes with Technical & Financial bid respectively.

a. Technical Bid: Technical bid (in a sealed envelope) consisting of the following documents/details:

- Company's profile
- Self-attested copy of valid license and commercial registration of the company
- Copy of valid license issued by Ministry of Transport (TGA), Kingdom of Saudi Arabia
- Proof of having own/rented warehouse within Makkah and Madinah for handling the baggages (utility bills, lease agreement/ownership papers or license may be submitted).
- Proof of contract signed with any Mission or Airlines for handling the baggage of pilgrims.
- EMD of **SR 60,000/-** (In the form of Bank Guarantee or Demand Draft.)

- Duly signed Proforma in the company's letter head for Acceptance of Terms & Conditions of Tender

b. Financial bid: The financial bid containing the Bill of Quantity should be quoted by the bidder in the following format. **The rates quoted by the bidder should be exclusive of VAT. The financial bid which is incomplete and not submitted as per instruction given in this document is liable for rejection.** The rate per pilgrim (2 pcs) of 20 KG each shall be quoted by the Bidder entirely in Saudi Riyals (SR) only in the following formation.

Name of the Company:
Cost per pilgrim (transportation of 2 pcs baggage per pilgrims of 20 KG each) from Makkah to Madinah in SAR (excluding VAT)

REQUIREMENTS

- Each pilgrim will be carrying 2 pcs of check-in baggage of 20 Kgs each.
- Trucks/dynas/suitable vehicles will be required to transport the baggage of the pilgrims during their Haj movements from Makkah to Madinah after core-Haj period.
- The baggage has to be picked up from various pilgrims accommodation as per their departure schedule provided by the Indian Haj Pilgrims' Offices and shall have to be dropped at their accommodation points in Madinah. The baggage in one truck may be offloaded at multiple locations/buildings in Madinah; the drivers have to be strictly instructed that they will not be allowed to dump all the baggage in one place/building only.
- In case of baggage is meant to be dropped to multiple buildings, the supplier of truck or dynas has also to ensure that pilgrims' baggage are not mixed up. This should be carefully done by using suitable mechanisms like providing separators, etc. in the truck/dynas.
- It is the onus of the supplier to ensure that it has all the valid licenses and permissions from Saudi authorities to ply from Makkah to Madinah for Haj 2025.**
- Type of vehicle preferred: Since there is a huge traffic during Haj period in Makkah and Madinah, smaller trucks/dynas of length less than 6 meters shall be preferred.**
- Transportation of services required between: 07 Zul Qadah 1446 H to 10th Moharram 1447 H (corresponding to 05.05.2025 to 05.07.2025) or until all pilgrims will depart from Makkah to Madinah, whichever is later.

Terms and Conditions:- After awarding the contract, the selected bidder(s) does/do not have the right to cancel the contract. Failure to transport the baggage in a reasonable time given by the Consulate may attract penalty as imposed by the Consulate, forfeiting the EMD and blacklisting of the Company (and individuals involved in the contract) from further engagement with the Consulate.

Payment:- Payment to the companies or successful bidders for transporting the baggage will be made as per the number of pilgrims at the pre-agreed rate.

10. Opening of bids:

a) A Tender Evaluation Committee of the Consulate General of India, Jeddah will open the bids on 25.05.2025 in the Consulate. Representatives of the bidders may attend the bid opening.

b) TEC will first evaluate the Technical bids and, bidders who meet the technical eligibility criteria would stay for the opening of Financial bids. Thereafter, financial bids of only technically qualified bidders will be opened, in the presence of representatives of technically qualified bidders. The EMD of the remaining bidders who could not meet the requirements of Technical bid would be returned after the bidding process.

c) **In case of more than one company quoting the same L1 rate, those companies will be asked to resubmit financial bids** (only rates lower than the original quote will be entertained) for those items in a sealed envelope by 25.05.2025 (2200 hrs)

10.1 Decision of L1 bidder & Issue of work order: The L1 bidder will be decided according to per pilgrim rate and not of overall Bid Value. The ranking of the bidders will be decided based on rate quoted per pilgrim by the bidders, excluding VAT. **If L1 bidder backs out, the bidder will be debarred from participating in tenders floated by the Consulate General of India, Jeddah for minimum one (1) year.**

10.2 The approval for award of work to L-1 Bidder will be accorded by the Competent Authority. Only after such approval, the Letter of Acceptance/Work order to the L-1 Bidder will be issued.

10.3 On receipt of Letter of Acceptance (LOA)/Work Order of the tender issued by the Consulate, the successful tenderer must sign the contract agreement **within 3 days. Failure to enter into the required contract within the specified period in the work order shall entail cancellation of LOA/work order.** In addition, the Consulate may debar the bidder from participating in future bids for at least 12 months and the EMD/bid security would be forfeited.

11. Bid Validity: The validity period of the tenders shall be from the date of issue of work order to the end of Haj Season i.e. 15th Muharram 1447 H (corresponding to Gregorian 10.07.2025). **The tenderer shall not, during the said period, revoke or cancel the tender or alter the tender or any terms/conditions thereof.** In case the tenderer violates to abide by this, the Consulate will be entitled to take suitable action.

12. **Contract Agreement Document (s)**: This Tender Document shall be deemed to be part of the Contract Agreement.

13. **Sub-letting of work**: No subletting/out-sourcing of work by the successful bidder is permissible.

14. **Canvassing in Tender**: Canvassing in connection with the tenders in any shape or form is strictly prohibited and tenders submitted by such tenderers who resort to canvassing shall be liable for rejection

15. **Postponement or cancel of tenders**: The Consulate reserves the right to postpone the date of receipt and opening of tenders or to cancel the tenders **without assigning any reason whatsoever.**

**PROFORMA FOR LETTER OF BID TO BE ACCEPTED UNCONDITIONALLY BY A
BIDDER DURING SUBMISSION OF BID:**

LETTER HEAD OF BIDDER

To,

The Consulate General of India, Jeddah

Sub. : **Acceptance of Terms & Conditions of Tender**

Tender reference No.:

Name of Tender:

Dear Sir,

This has reference to above referred bid. I/we have read and examined the conditions of contract, Scope of Work, technical specifications, Bill of Quantity and other documents carefully.

2. I/We am/are pleased to submit our bid for the above work. I/We hereby unconditionally accept the bid conditions and bid documents as available on the website in its entirety for the above work and agree to abide by and fulfill all terms and conditions and specifications as contained in the bid document.

3. I/we here by submit all the documents required to meet the eligibility criteria as per provision of the bid notice/document.

4. I/We hereby confirm that this bid complies with the Bid validity, Bid Security and other documents as required by the Bidding documents.

5. I do hereby undertake that all the information being submitted by me/us is genuine, authentic, true and valid on the date of submission of tender and if any information is found to be false at any stage of tendering or contract period, I/We will be liable to the following penal actions apart from other penal actions prescribed elsewhere in the tender document.

- a. Cancellation of my/our bid/contract (as the case may be)
- b. Reasonable action as deemed fit by the Consulate

6. That I/we accept all terms and conditions of the tender document. I/We do not have relationship with any other participating Bidders, directly or through common third parties, that puts us in a position to have access to information about or influence on the bid of another Bidder.

7. I do undertake that if any information and document submitted is found to be false/incorrect at any time, Consulate may cancel my/our Bid and action as deemed fit may be taken against me/us, including termination of the contract, forfeiture of all dues and banning of our firm and all partners of the firm etc. as per the tender document for which I/We shall have no claims against Consulate.

Yours faithfully,

(Authorized Signatory)
(Signature of the bidder & Official Seal)